



Apple Pay with RMS Pay | Fact Sheet

About Apple Pay with RMS Pay

Apple Pay with RMS Pay allows guests to pay instantly using their iPhone, Apple Watch, or compatible Apple device, both in-person and online, without sharing card details.

Apple Pay works as a tokenised payment method, securely linking a guest's device to RMS Pay, RMS's embedded payment gateway. Payments are authorized using Face ID or Touch ID, then processed and reconciled directly in RMS.

The result is faster check-ins, higher conversion, reduced fraud risk, and a seamless payment experience guests already trust and expect.

Turn every device in a wallet, with Apple Pay.

Best suited for:

Operators looking to offer modern, low-friction payments for:

- Hotels and motels with front-desk or terminal payments
- High volumes of online payments
- Properties with high mobile and last-minute bookings
- Pre-arrival and pay-on-arrival payment flows
- Properties focused on premium, digital-first guest experiences
- Operators wanting faster payments with fewer failed transactions

How the module works with RMS

At the point of payment

Guests tap their iPhone or Apple Watch on an RMS Pay terminal, or pay with Apple Pay for online or remote payments

Behind the scenes

Apple Pay authenticates the guest using biometric security

Apple Pay pass on DPAN (Digital Primary Account Number), equivalent to the last 4 card numbers

RMS Pay processes the transaction with the issuing bank

The payment is automatically recorded in RMS, including daily reports and reconciliation

Benefits for hospitality operators

- Faster check-ins** | and smoother front-desk workflows
- Higher conversion** | with fewer abandoned payments
- Reduced fraud risk** | through biometric authentication
- Automatic reconciliation** | through RMS Pay daily reporting
- A payment experience** | guests already know and trust

Supported functionality includes

Payment environments

- In-person payments via RMS Pay terminals
- Online payments via RMS Pay gateway
- Pay-by-link and remote payment scenarios

Security

- Biometric authentication (Face ID / Touch ID)
- Tokenized card data
- No exposure of sensitive card information

Operational visibility

- Transactions recorded automatically in RMS
- Included in daily reports and reconciliation
- Works seamlessly alongside other RMS Pay methods

Supported App Connectivity

Apple Pay biometric secure payment

In-person via RMS Pay terminals

Online via RMS Pay gateway and payment links

How to connect

To enable Apple Pay with RMS Pay, RMS Pay must be activated on your RMS account. Apple Pay is automatically configured on supported RMS Pay terminals and online gateways. Contact [RMS Sales](mailto:sales@rmscloud.com) at sales@rmscloud.com to discuss pricing. Please note, Apple Pay requires RMS Pay for transaction processing and reconciliation within RMS.