



RMS Implementation, Training Choices & Rates

When you first commence using RMS you will require assistance to configure the system and learn how to use it. There may be times you require additional training such as when business circumstances change or when you introduce new staff.

There are several options for receiving implementation and further training. The method you choose and the time it requires will depend on several factors such as:

- The size and complexity of the business
- The number of staff to be trained
- The skill sets and relevant experience of those to be trained

RMS Training is conducted by our specialist Training Team, and on occasion Support personnel associated with a customer, who have extensive knowledge of RMS and hands on experience in the hospitality industry. Each training sessions is tailored to your specific needs and is available for individuals or small groups.

We offer three training models:

1. Remote Training:

Using emulation programs we can share your desktop and train you across the internet in such a way that both the trainer and your staff are seeing your data simultaneously. An internet connection is used for two way discussion. This form of training is most suitable for one person.

Cost: \$ 115.00 plus GST for each 60 minute session

Three Hour Prepaid Training Package: \$250 plus GST*

**available to existing RMS customers only*

2. In Office Training:

Melbourne - Keilor Park (Close to Tullamarine Airport) – up to 12 people

Gold Coast -Millennium Circuit Helensvale – up to 10 people

Cost: \$500.00 plus GST per Half Day

\$1,000.00 plus GST per Full Day

3. Onsite Training

Our trainer will visit your site, conduct training and review your RMS operation.

We strongly recommend a place away from the front desk and cover for staff being trained as an uninterrupted session will give much better results.

Cost: \$1,160.00 plus GST per day plus travel costs, transit travel of \$115 p/h, and accommodation (if not provided on site)

All prices shown are in AUD and exclusive of GST

To discuss your training needs and to book training please contact **RMS on +61 3 8399 9462** or by email **trainingcoordinator@rms.com.au**