



The Hospitality Cloud - Technical Requirements

Technical Requirements

The Hospitality Cloud is the fully web based version of RMS.

Being an online service, The Hospitality Cloud, has more efficient communication protocols and is more robust than previous self-hosted version which allows it to run over slower or less reliable internet connections, however, like any online service, a fast and reliable internet connection will always improve your experience.

Bandwidth Requirements

The Hospitality Cloud requires very little bandwidth. If you fit comfortably within your current Internet plan then most likely you won't need to extend it.

Choosing an ISP

Your enjoyment will in large depend on your choice of Internet Service Provider (ISP). Like all things you usually get what you pay for.

Whilst the cheaper plans of some of the lesser known ISP's may be appealing it could end up being a false economy. Slow or poor quality connections will reduce the response times and may result in unexpected down times.

To date we have not experienced any problems with the following ISPs.

Australia

- Telstra
- Bigpond
- Internode
- iiNet
- TPG

New Zealand

- Telstra



Dedicated Office Internet Connection

Ideally you will have an Internet connection that is only for office use.

If you are providing Internet for your guests using the same connection you may have a less satisfactory experience with The Hospitality Cloud.

Provision for Redundancy

You may wish to explore a secondary Internet connection in case of ISP Internet downtime.

A useful option is a 3G USB modem which will suffice as a short term option.

Logging on to the Demonstration Version of The Hospitality Cloud

To connect to the evaluation version of The Hospitality Cloud please contact your local sales agent.

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Test the speed and quality of your Internet connection

To test that your Internet connection is suitable to operate The Hospitality Cloud run the test facility at www.speedtest.net.

Whilst the results are only an indicator it will give a good idea of the suitability of the connection.

Ideally to operate The Hospitality Cloud effectively you will require:

- A download speed of 1.5 Megabits per second or more, and
- An upload speed of .25 Megabits or more.

To test the quality of your internet connection, go to www.pingtest.net.

You may have issues running web based applications where your ping test receives a rating of less than a "C"